

Remote Patients and Staff Experiences

Achieve business continuity and digital productivity in times of distress!



Recent travel restrictions, work-from-home measures, and nation-wide lockdowns are overtaking the globe. COVID-19 lockdowns have set a historical precedence in recent times that left the healthcare industry perplexed; being digitally unprepared to adequately face such unusual circumstances.

Doctors, nurses and staff are interchanging or reducing presence at clinics and hospitals. Patients are refraining from crowded places unless there is an emergency. Yet, the need for medical consultation is never-ending. Decision-makers are seeking to ensure the business continuity and accessibility of services to patients and prepare for a future without "what if it happens again" scenarios.

Enable Medical Teams Productivity and Patient Tele-Medicine in Few Days



Microsoft Teams

Recraft your communication experiences with your medical teams quickly, effectively and securely. Use tele-medicine to connect medical professional with patients for consultancy and checkups.

Implement and customize Microsoft Teams to establish round-the-clock collaboration, business calls, chats, and audio/videoconferencing with your remote workforce, employees at your medical facility, online and with your public switched telephone network.

Select from multiple remote deployment packages for Microsoft Teams so your can mobilize your workforce within days in accordance with your technology infrastructure and business needs. Furnish your small to large meeting rooms with cutting-edge devices that enable small to mega videoconferences and live meetings.

Support Patients with Built-In COVID-19 Q&As and Intelligent Chatbot



Bubbles

Chat with your patients in real-time using human agents, an AI-driven chatbot, or both. Using Bubbles, the integrated chat platform, you can create intelligent conversational experiences on your website, mobile and social media channels. Provide patients with a built-in knowledge base with rich library of COVID-19 related questions and answers.

Readily available in English and Arabic, Bubbles gets you closer to patients. It is available for small and medium healthcare institutions using online subscription. It is also available on an enterprise level, for institutions looking for customizations and integrations with Dynamics 365, Microsoft Teams and other 3rd party solutions.



Don't let global limitations hinder your services. Connect with your healthcare community anytime, anywhere.

Contact us now: info@linkdev.com